



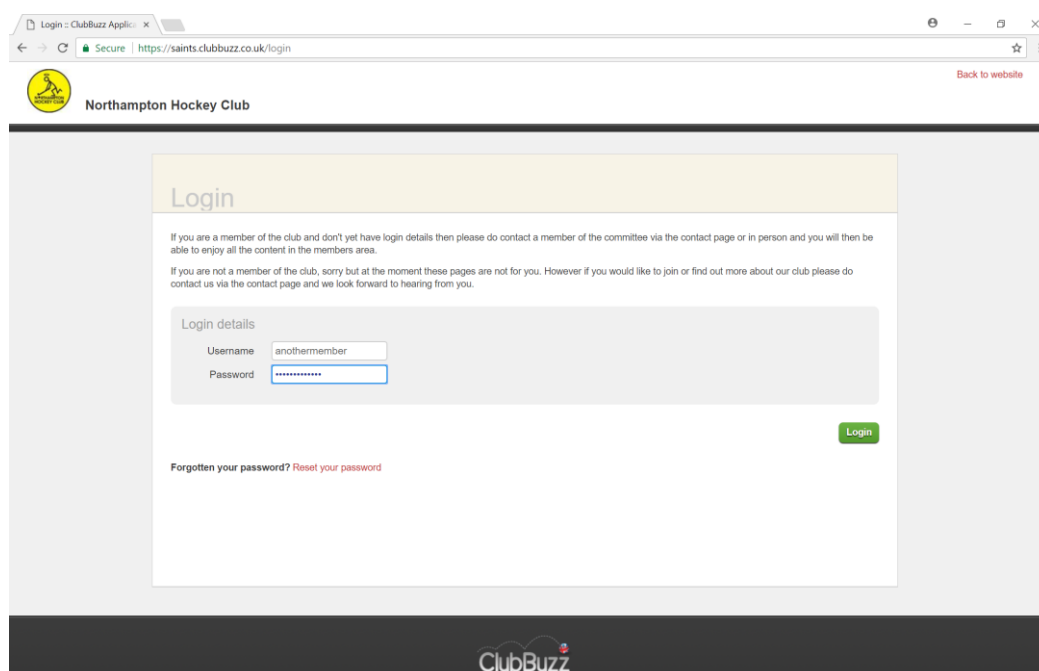
Northampton Hockey Club

Forgotten Your PASSWORD and or USER NAME

- 1) Visit the club website.... www.saintshockey.org.uk and select Log In at the top right of the page. See below.



- 2) If you remember your credentials, please Log In. If you've ONLY forgotten your PASSWORD, select RESET YOUR PASSWORD. See below.





Northampton Hockey Club

- 3) Enter your USER NAME and select send instructions. See below.
 - 3a) The system will email you instructions to reset your PASSWORD
- 4) If you have forgotten your USER NAME, select GET A REMINDER. See below.

This is a screenshot of a web browser showing the "Forgotten your password?" page. The browser's address bar shows the URL "https://saints.clubbuzz.co.uk/password_resets/new". The page has a header with the Northampton Hockey Club logo and name. The main content area has a yellow header with the title "Forgotten your password?". Below this, it says "Enter your username below and we will send you instructions for how to reset your password." There is a form with a label "Username" and a text input field. To the right of the input field is a green button labeled "Send instructions". Below the form, there is a link that says "Forgotten your username too? [Get a reminder](#)". At the bottom of the page, there is a dark footer with the "ClubBuzz" logo.

- 5) Enter your first and last name and email you set up your profile with. The system will send you a reminder of your USER NAME. See below.

This is a screenshot of a web browser showing the "Forgotten your username?" page. The browser's address bar shows the URL "https://saints.clubbuzz.co.uk/username_reminders/new". The page has a header with the Northampton Hockey Club logo and name. The main content area has a yellow header with the title "Forgotten your username?". Below this, it says "Enter your name and email address below and we will send you your username via email." There is a form with a label "Name and email address" and three text input fields: "Forename", "Surname", and "Email address". To the right of the input fields is a green button labeled "Send reminder". Below the form, there is a link that says "Still locked out? [Contact support](#) for help." At the bottom of the page, there is a dark footer with the "ClubBuzz" logo.

**NORTHAMPTON HOCKEY CLUB
EXECUTIVE COMMITTEE**