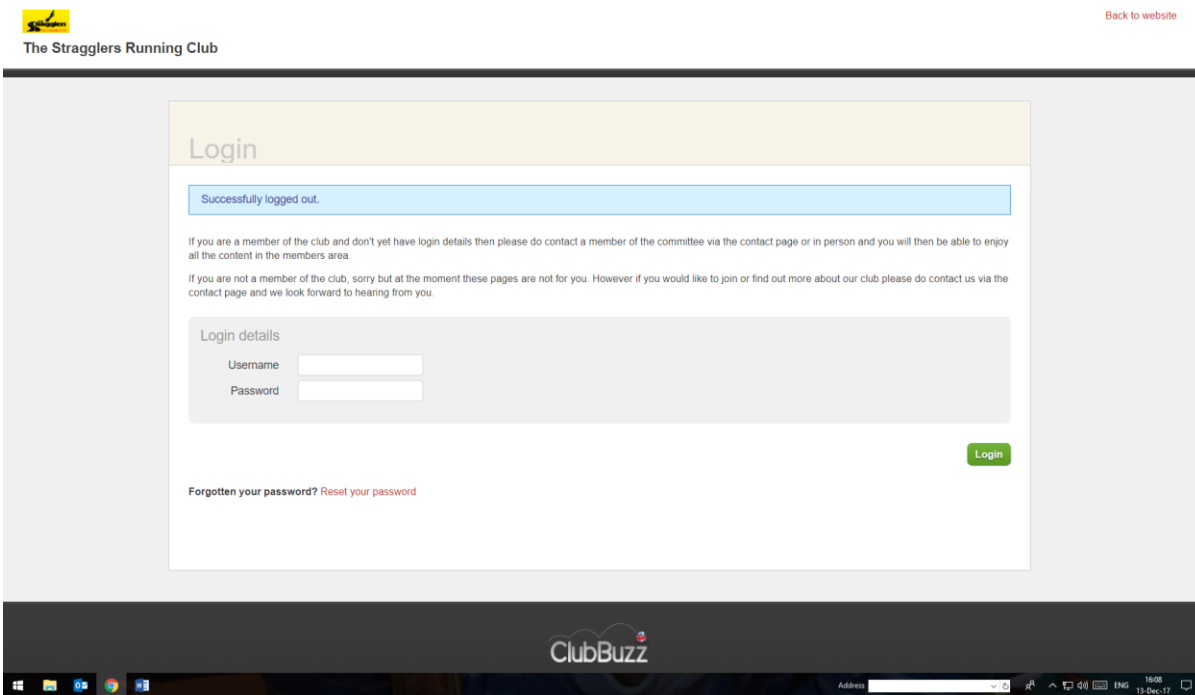
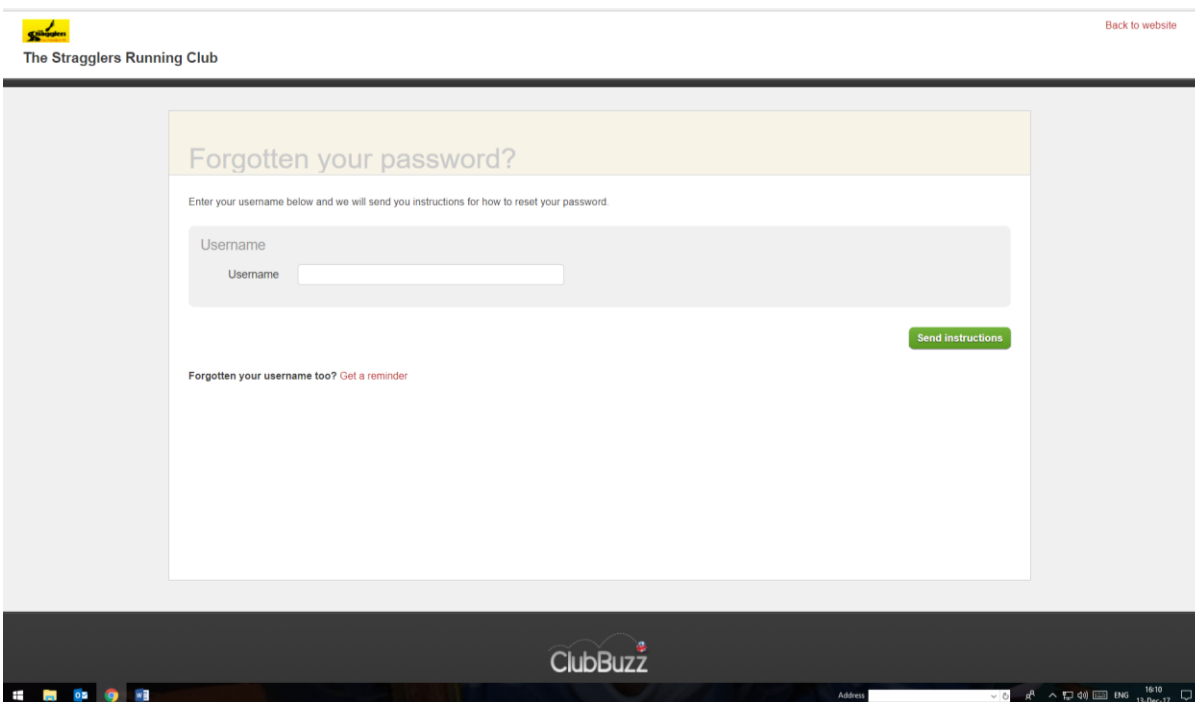


Difficulties Logging In

1. Before you can Login, you need to be registered on the system. When you first join The Stragglers, the system will send you a link that allows you to set up a Username and Password. If you haven't done this and have lost the email inviting you to register, please email admin@stragglers.org and we'll trigger the system to send you a new invitation.
2. If you have registered but have forgotten your password, go to the Login screen (below) and click on the red "Reset Your Password" link at the bottom of the screen.



3. This will take you to the "Forgotten Your Password" screen below. If you enter your Username and hit the green "Send Instructions" button, the system will send you an email with a link to reset your password.



4. If you can't remember your Username, click on the red "Get A Reminder" link at the bottom of the screen. You will get the "Forgotten Your Username" screen below where you have to enter the forename, surname and email address that you gave when you registered. Hit the green "Send Reminder" button and the system will send you an email with your Username.

The screenshot shows a web browser window displaying the 'Forgotten your username?' page for 'The Stragglers Running Club'. The page has a light yellow header with the title 'Forgotten your username?'. Below the header, there is a form with the following elements:

- A heading: 'Name and email address'
- Three input fields: 'Forename', 'Surname', and 'Email address'
- A green button labeled 'Send reminder'
- A link: 'Still locked out? [Contact support](#) for help'

The browser's address bar shows 'ClubBuzz' and the date '13-Dec-17'. The Windows taskbar is visible at the bottom of the screen.

5. If you can't remember your password, then go to Step 2 and then you will have everything you need to login.
6. If you are not sure what forename, surname or email you gave when you registered, or you encounter any problems, just email admin@stragglers.org.